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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

RECEIVED

COMPANY NAME Tel West Communications, LLC
QUARTER / YEAR 1st Quarter / 2006

AUG 09 2006

PSC SC
MAIL / DMS

Reporting Month: APRIL MAY JUNE

Number of South Carolina Customer Access Lines Provided:

| | | | |
|----------------------------------|-----|-----|-----|
| Via Resale: | 526 | 503 | 478 |
| Via UNE-P: | | | |
| Via Other Methods: | | | |
| Total South Carolina Line Count: | 526 | 503 | 478 |

| | | | |
|-----------------------------------|----------|---------|---------|
| Trouble Reports / Access Line (%) | 47/8.9 % | 31/6.2% | 37/7.7% |
| (Objective: <7%) | | | |

| | | | |
|--|-----|-------|------|
| Customer Out of Service Clearing Times (%) | 79% | 35.4% | 25 % |
| (Objective: >85% within 24 hours) | | | |

| | | | |
|---|------|-------|-----|
| New Installs Completed w/in 5 Days (%) | 100% | 83.3% | 67% |
| (Objective: >85% within 5 working days) | | | |

| | | | |
|---------------------------|----|----|----|
| Commitments Fulfilled (%) | NA | NA | NA |
| (Objective: >85%) | | | |

Explanation for Objectives Not Met: All functions and intervals are provided and controlled by the ILECs, not by Tel West.

Does company use its own switching facilities to provide services within South Carolina?

Yes ☐ No ☒

Person Making Report / Contact Information: Shannon Waller - Regulatory Affairs. 206-577-6327, swaller@telwestservices.com.

Date Submitted: 8/1/06

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